

**Archived:** 15 July 2025 10:30:14

**From:** [Freedom of Information Requests](#)

**Sent:** 20 June 2025 10:32:18

**To:** [REDACTED]

**Subject:** Freedom of Information Request - [REDACTED]

**Importance:** Normal

**Sensitivity:** None

---

Dear [REDACTED]

Thank you for your Freedom of Information request dated 23<sup>rd</sup> May 2025 for information about complaints made against gyms. Please find below City of Doncaster Council's responses to the questions you have raised.

**Request:**

Over the last 10 years (since April 2015):

- \* How many complaints have been made to this authority against gyms?
- \* How many separate gyms have had complaints made against them?
- \* What was the nature of these complaints?
- \* What action was taken by the enforcement authority?
- \* How many formal notices were issued (enforcement, prohibition, etc)?
- \* How many gyms were fined?
- \* What was the value of each fine?
- \* Was there any further legal action taken and if so, how many instances and what was the outcome?
- \* How many visits to gyms have been made to check on H&S, Environmental Health or Food Hygiene issues, and how many visits of each type?
- \* What was the outcome of each of these visits?

**Response:**

This information is not held by the City of Doncaster Council. This is because gyms are not required to register their premises, and an inspection is not a statutory function nor is this a regulated industry. Further information may be held by Doncaster Culture and Leisure Trusts, details of how you can contact DCLT can be found here: [Contact Us | DCLT](#)

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,  
Sophie

**Sophie Ormshaw**

Information Governance Officer  
Information Governance Team  
Corporate Resources  
City of Doncaster Council  
Civic Office  
Waterdale  
Doncaster  
DN1 3BU

**Phone:** 01302 735326

**E-mail:** [sophie.ormshaw@doncaster.gov.uk](mailto:sophie.ormshaw@doncaster.gov.uk)

**Web:** <http://www.doncaster.gov.uk/>

Please treat the content of this e-mail as confidential. If you have received this e-mail and it is not addressed to you please accept my apologies and inform me as soon as possible.

---

[REDACTED]  
**Sent:** 23 May 2025 13:21

**To:** [REDACTED]

**Subject:** Freedom of Information Request - Health, Safety & Environment

Caution! This message was sent from outside your organization.

[Allow sender](#)

Dear Sir / Madam / Whom it may concern,

I am writing to make a Freedom of Information request for the following information:

Over the last 10 years (since April 2015):

- \* How many complaints have been made to this authority against gyms?
- \* How many separate gyms have had complaints made against them?
- \* What was the nature of these complaints?
- \* What action was taken by the enforcement authority?
- \* How many formal notices were issued (enforcement, prohibition, etc)?
- \* How many gyms were fined?
- \* What was the value of each fine?
- \* Was there any further legal action taken and if so, how many instances and what was the outcome?
- \* How many visits to gyms have been made to check on H&S, Environmental Health or Food Hygiene issues, and how many visits of each type?
- \* What was the outcome of each of these visits?

Thank you in advance,

Kind Regards,  
[REDACTED]  
[REDACTED]